



Welcome to our first edition of the Tenovus Cancer Care Benefits Bulletin. We are really pleased to share with you a few updates from our Benefits Advice team.

In these quarterly bulletins we'll share updates and information about the support we can give your patients with benefits advice, and let you know about other Tenovus Cancer Care services.

## What's new?

### Cost of Living Payments

We don't want anyone to miss out on the payments that they should be entitled to. Information about the current Government payments to help with bills and cost of living, can all be found on this page. You can direct people to this in order to check what they are eligible to receive, and to find out if they need to take any steps to claim;

[helpforhouseholds.campaign.gov.uk/](https://helpforhouseholds.campaign.gov.uk/)



### Universal Credit Migration

Your patients may be contacted by the Department for Work and Pensions to tell them they are being 'migrated' from an older benefit, over to Universal Credit, and could be worried about how this will affect them. The Government aims to move those who need to migrate over from an older benefit, by the end of 2024.

If you have a patient that is concerned about the move and wishes to check how this will affect their income please refer via our usual referral form (here- linked) and send it to

[refertous@tenovuscancercare.org.uk](mailto:refertous@tenovuscancercare.org.uk)



### Macmillan Grants; Update and Guidance

You can still refer anyone with a cancer diagnosis to us for full help with maximising their benefit income, including claiming a grant.

Macmillan Grants are a one-off payment to help with the extra costs of living with cancer. The grant does not need to be repaid however there is an eligibility criteria. To be eligible, the patient must be over 18 and have a cancer diagnosis and/or be undergoing treatment in relation to the diagnosis. The grants are means tested and eligibility depends on individual circumstance, income and savings, so not everyone will be able to access the grant and it is important that the application is done as part of a wider financial assessment.

- Macmillan will only consider awarding a second grant to an individual if it has been more than six years since the previous grant award.
- If you would like us to apply for a grant for a patient, please refer them to us using our **referral form**.

 [Click to access a referral form](#)

Please note that not everyone will be eligible for a grant due to the savings and income criteria, so it is best not to assure anyone they will get one if you're not certain.

## Who we are

Living with cancer can be worrying and stressful.  
**We can help.**

Tenovus Cancer Care is here for your patients from the moment of diagnosis, through treatment and beyond. We understand what it is to live with cancer and how it affects families and friends too.

Our wide-ranging services mean that we're here with information, advice, practical and emotional support and to answer questions about treatment and its effects, help with money worries and more. So if your patient needs someone to talk to, we're here.

Many of our services are available bilingually in English or Welsh.

Anyone affected by cancer can access our services and find out more about how we can help by calling our free **Support Line** or **visiting our website**.

[tenovuscancercare.org.uk/support](https://tenovuscancercare.org.uk/support)



Call our free Support Line

**0808 808 1010**

Ffoniwch ein Llinell Gymorth rhadffôn

T: 029 2076 8850

E: [refertous@tenovuscancercare.org.uk](mailto:refertous@tenovuscancercare.org.uk) or [info@tenovuscancercare.org.uk](mailto:info@tenovuscancercare.org.uk)

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